Frankie So,

Project Manager -Creative Strategist -Faith / Tech Educator I connect people, systems, and ideas with empathy, clarity, and purpose.

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🔗 EDUCATION

Master of Art in Communication Hong Kong Baptist University 2012-2014

Bachelor of Science in Creative Media City University of Hong Kong 2008-2011

High Diploma in Computer Games and Animation Hong Kong Institute of Vocational Education

2004-2008



IT/Digital/Media Project Management ChatGPT/PMP/ SWOT/PDAC/ OKR/Miro/ Concept Mapping Tool/UML/WBS

Design/Event

Midjourney/ Stable diffusion/Adobe Photoshop / Illustrator / InDesign/Premiere Pro / Video Editing /CapCut /Live2D Cubism / OBS / Streaming tools/Audio Editing (Audacity /PA system) 3D Max/Maya/V-Ray

Personality/ Communication Cialdini Influence/ Enneagram/Slack

Web/Code HTML/CSS /WordPress / Wix / SSL /App Prototyping



PREPARE ENRICH Certified Facilitator Global Queer Theologies Biblical Hebrew: Basic reading Cantonese: Native, English: Reading and written proficiency; verbal communication functional with preparation Mandarin Chinese: Fluent

PROFILE

Multi-project strategist with 8+ years of experience delivering digital, creative, and community-based solutions. Skilled in coordinating tech, design, and education teams across Hong Kong and China. Proven success in managing fintech platforms, AR tools, and inclusive learning initiatives. Adept at transforming cross-functional challenges into sustainable, human-value outcomes, currently seeking a Project Manager role where I can leverage this multidisciplinary expertise to drive meaningful impact.

PROFESSIONAL EXPERIENCE

Project Consultant 03/2021 – 01/2025

Msystem.com.hk Limited

- Led 60+ cross-industry projects under Hong Kong's Technology Voucher Programme, managing fintech apps, AR medical tools, and enterprise control systems.
 Coordinated 3 in-house developers, 4 China-based engineering teams, and local UX/UI designers.
- Successfully launched ChargeSpot and directed a complex multi-currency forecasting system for money changer branches. Known for intuitively identifying clients' unmet needs beyond existing software and transforming them into scalable, strategic solutions.

Research Assistant

04/2021 - 09/2021

City University of Hong Kong

 Mentored creative media students in multimedia project management, helping them develop livestream systems, Live2D animations, and interactive exhibitions. Designed teaching modules and proposal templates; coordinated with university departments to connect students with companies for creative pitching sessions. Guided students through career doubt, experimentation, and public exhibition—balancing academic rigor with real-world preparation.

Project Manager

06/2017 - 02/ 2021

Msystem.com.hk Limited / Money Matching Limited

- Lead in the planning, development, and implementation of the projects. Delegate tasks to the team members and provide counsel on all aspects of the project.
 Supervise the assessment of all tasks to ensure the quality and accuracy of the projects.
- Arranged appointments and ensured staff/investors arrived at client meetings on time. Recorded, transcribed, and distributed weekly meetings

CHARACTERISTICS















JUNIOR EXPERIENCE

Photo Editor/Website Designer Project-based Freelancer 09/2012 - 08/2014 01/2015 - 05/2017 I work independently, my fields include web design, film making, photography, video production & social media promotion. Activity Assistance Part-Time (IT/Event)	
02/2015 – 04/2015 Assist in organizing events, document listing, printing & telephone	DAB
inquiries. Executive Officer	
07/2014 – 01/2015 Managers who specialize in resource and system management.	Civil Force
Posted around different departments: The Secretariat and District Council, Political party & community.	
Project Executive 07/2012 – 08/2012 It is a production house. The Executive has ultimate responsibility	Inspirr Creation
for the project. Student Helper 01/2010 – 05/2010	City University of
Preparation of teaching materials, ordering and repairing tools, ushering of guests in exhibitions and showrooms, and other related duties as assigned.	Hong Kong
Promoter 07/2007 – 08/2007 Promote courses. Assist in organizing events & recruitment and	VTC/Peak
explain the course details.	

COMMUNITY ENGAGEMENT/ VOLUNTEER & CREATIVE WORK

Sermon Speaker/Event Manager/Designer /Writer/IT Support/Teacher/Reading Club/Hotline 01/2023 – Present

Blessed Ministry Co mmunity Church

China & Hong Kong

 Train my patience, mentoring skills, and motivate people to join my project without any monetary resources. Al poster design shows my creativity, initiative, and spirituality. Led community events including IDAHO, Pikdot, and PrideLab. Introduced Al tools in ministry and youth workshops, empowering volunteers without financial resources.

United States Patents

02/2019 - 02/2020

• Indoor Intelligent Home Stereo Projector with 360-Degree Rotation

Student Study Tour 07/2010 - 08/2011

Fudan University & City University of Hong Kong

• I have participated in 3 study tours during my college years. The themes were about Chinese culture, sustainable development and conservation and philosophy of religion.